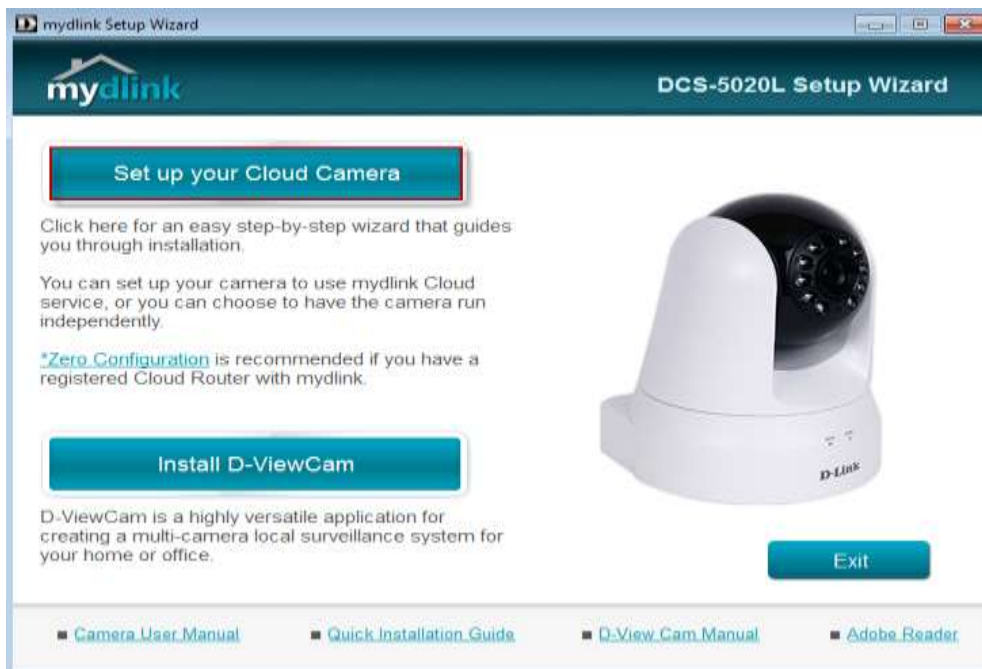


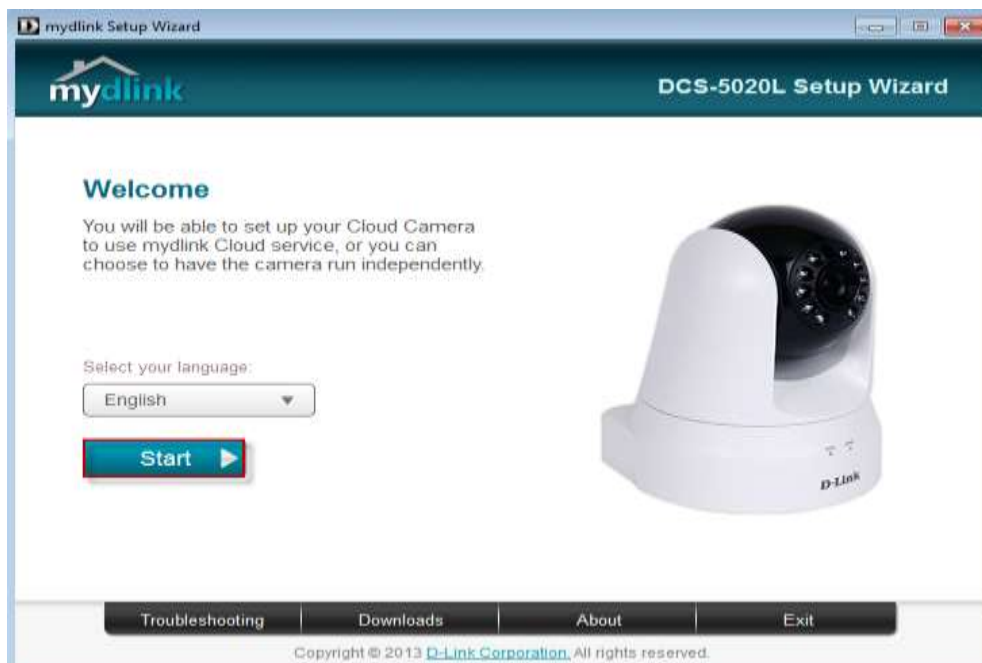
# D-Link® Technical Support Setup Procedure

## Setup Wizard - Setting Up the DCS-5020L WITHOUT mydlink Account

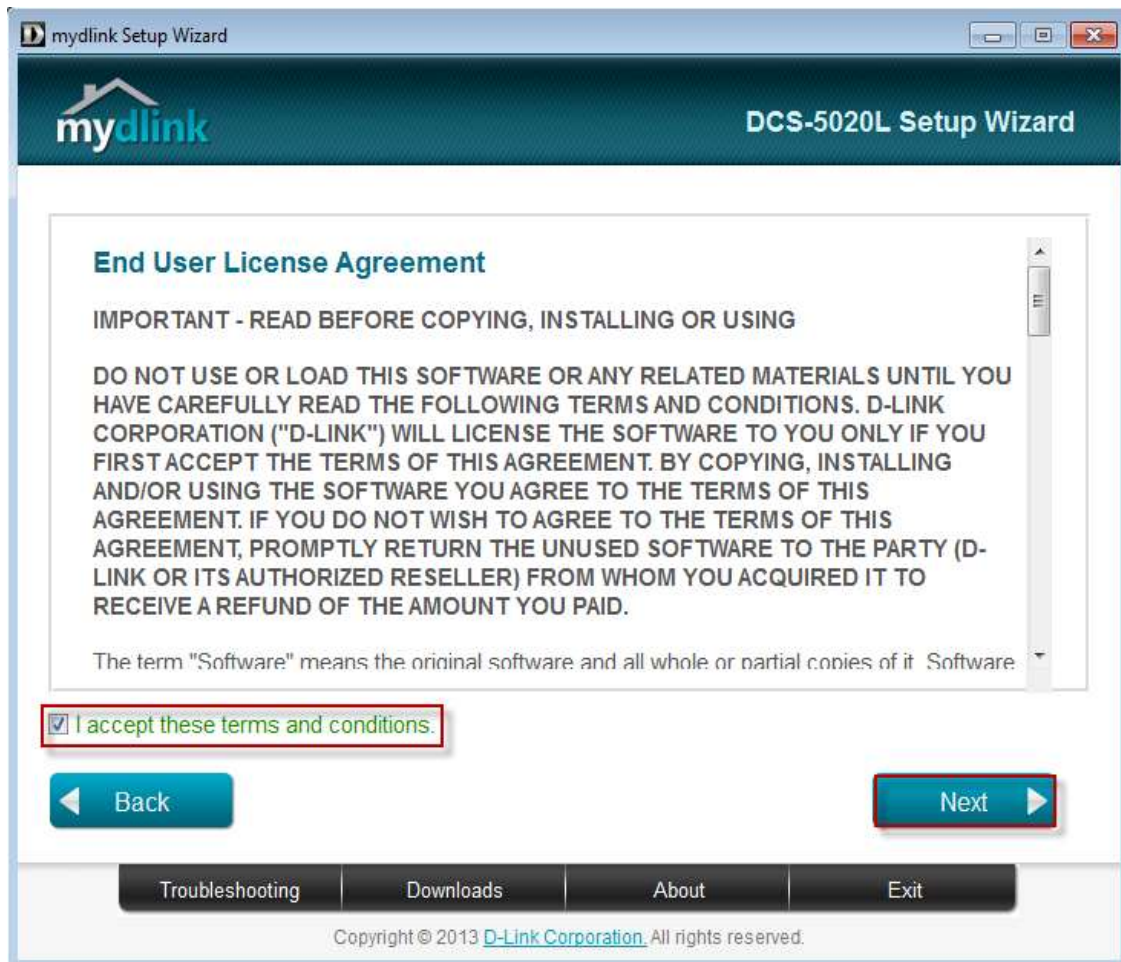
**Step 1:** Run the CD Set-Up that came with the DCS-5020L. On the Set-Up Wizard screen click on **Set up your Cloud Camera** button.



**Step 2:** Click on **Start** button on the next window that comes up.



**Step 3:** Under End User License Agreement, put a check mark on **I accept these Terms and Conditions**, then click on **Next** button.



**Step 4:** Plug the included Ethernet cable into the port on the back of the Cloud Camera, then Click on **Next** button to continue.

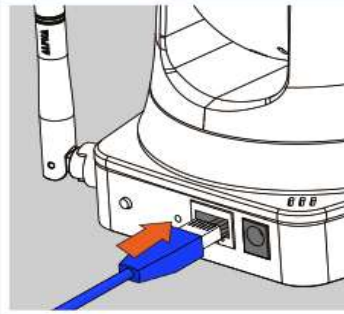
### Connect your Cloud Camera

- Connect **1**
- Network **2**
- Enable **3**

Please follow these instructions to connect your Cloud camera.

- 1. Cloud Camera**
- 2. Router
- 3. Power adapter
- 4. LED

[Click here to see a basic overview of how your devices connect together.](#)



Plug the included Ethernet cable into the port on the back of the Cloud Camera.

Back

Next

- Troubleshooting
- Downloads
- About
- Exit

**Step 5:** Plug the other end of the cable into the LAN port on your router. Click **Next** button to continue.

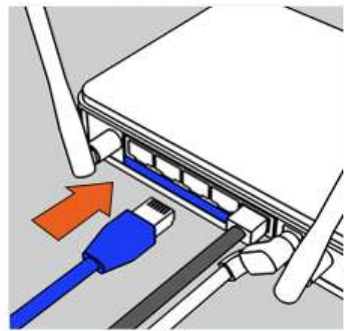
### Connect your Cloud Camera

- Connect **1**
- Network **2**
- Enable **3**

Please follow these instructions to connect your Cloud camera.

- 1. Cloud Camera
- 2. Router**
- 3. Power adapter
- 4. LED

[Click here to see a basic overview of how your devices connect together.](#)



Plug the other end of the cable into a LAN port on your router.

Back

Next

- Troubleshooting
- Downloads
- About
- Exit

**Step 6:** Connect the power adapter to the power connector on the back of the DCS-5020L, then plug the adapter into a power outlet. Click **Next** button.

**mydlink** DCS-5020L Setup Wizard

## Connect your Cloud Camera

Connect 1 Network 2 Enable 3

Please follow these instructions to connect your Cloud camera.

1. Cloud Camera
2. Router
3. Power adapter
4. LED

[Click here to see a basic overview of how your devices connect together](#)

Connect the power adapter to the power connector on the back of the DCS-5020L, then plug the adapter into a power outlet.

Back Next

Troubleshooting Downloads About Exit

**Step 7:** The LED on the cloud camera will turn solid green when it is ready, Click **Next** button to proceed.

## Connect your Cloud Camera

Connect 1

Network 2

Enable 3

Please follow these instructions to connect your Cloud camera.

1. Cloud Camera
2. Router
3. Power adapter

▶ 4. LED

[Click here to see a basic overview of how your devices connect together.](#)



The LED on the Cloud Camera will turn solid green when it is ready.

[\\*What should I do if the LED stays red?](#)

◀ Back

Next ▶

Troubleshooting

Downloads

About

Exit

**Step 8:** Click on the button **Yes** if the LED at the back of your camera is lit solid green.

Is the LED on the Cloud Camera lit solid green ?

Yes

No

**Step 9:** You will now see the camera device information with its corresponding IP Settings and MAC Address. Create a password for your camera then, Click on the **Next** button.

**mydlink** DCS-5020L Setup Wizard

Select your Cloud Camera

Connect 1 Network 2 Enable 3

Cloud Camera	MAC ID	IP address	Connection
<input checked="" type="radio"/> DCS-5020L	28:10:7B:09:77:66	192.168.0.105	DHCP

[Searching Cloud Cameras...](#)

Registered with mydlink Not registered Wired Wireless

[Can't find your Cloud Camera in the list ?](#)

Please enter a password to secure your camera.

Admin account: admin

Password:

Confirm password:

Back Rescan Next

Troubleshooting Downloads About Exit

**Step 10:** Select the radio button **Ethernet cable** on the next screen then, Click on **Next** button.

**mydlink** DCS-5020L Setup Wizard

Choose a connection

Connect 1 Network 2 Enable 3

How will you connect your Cloud Camera to the router ?  
(Current connection : **Wired connection**)

**Wired connection**

Ethernet cable

[\\*Show me how](#)

**Wireless connection**

By using Wi-Fi Protected Setup (WPS)

By selecting a wireless network

Back Next

Troubleshooting Downloads About Exit

**Step 11:** Select the radio button **"No, I want to sign up for a new account"**. Please enter the following information to sign up for a mydlink account;

- E-Mail** : Enter a valid and working email address for activation
- Password** : Enter at least 6 characters, and it is a case sensitive
- Confirm Password** : Retype the password created
- First Name** : Enter the name of the person to register the account
- Last Name** : Enter the surname of the person to register the account

- Put a check mark on **"I have read and accept the Terms of Use and Privacy Policy for mydlink Cloud services"**.
- Click on the **Next** button.

**mydlink** DCS-5020L Setup Wizard

**Enable mydlink services** Connect 1 Network 2 **Enable 3**

Do you have a mydlink account ?

Yes, I already have a mydlink account.

**No, I want to sign up for a new account**

E-Mail:  First Name:

Password:  Last Name:

Confirm password:

I would like to receive e-mails about D-Link services and products.

I have read and accept the [Terms of Use](#) and [Privacy Policy](#) for mydlink Cloud services.

I don't want to enable mydlink cloud service.

Troubleshooting Downloads About Exit

**Step 12:** A verification e-mail has been sent to your e-mail address click on **OK** button to continue.

## Verify your e-mail:



A verification e-mail has been sent to [dlinktest@yahoo.com](mailto:dlinktest@yahoo.com).

Please check your e-mail inbox, open the verification e-mail, and click on the activation link in the e-mail to finish activating your account.

OK

**Step 13:** Setup is Complete. Click on **Finish** button.

**mydlink** DCS-5020L Setup Wizard

**Setup is complete**

Connect 1 Network 2 **Enable 3**

- You can now go to [mydlink.com](http://mydlink.com) to view and manage your Cloud Camera.

mydlink account: pcomendador@dlink.com.sg  
Password: xxxxxx

- You can learn more about mydlink apps for mobile devices at [mydlink.com](http://mydlink.com).
- Cloud Camera Name: DCS-5020L
- [More details about your Cloud Camera.](#)

Add an Internet shortcut for mydlink to my desktop and create a browser bookmark.

**Finish**

Troubleshooting Downloads About Exit

**Step 14:** You are now ready to access the camera using the mydlink account. Open now your web browser and type in on the address bar <http://sg.mydlink.com> and then press on the enter key on your keyboard.



## View your camera online now

The mydlink website lets you access your D-Link devices remotely from any Internet-connected computer.

On the mydlink website, you can:

- Check your camera's live video
- Check your device's online status
- Manage multiple devices under a single mydlink account

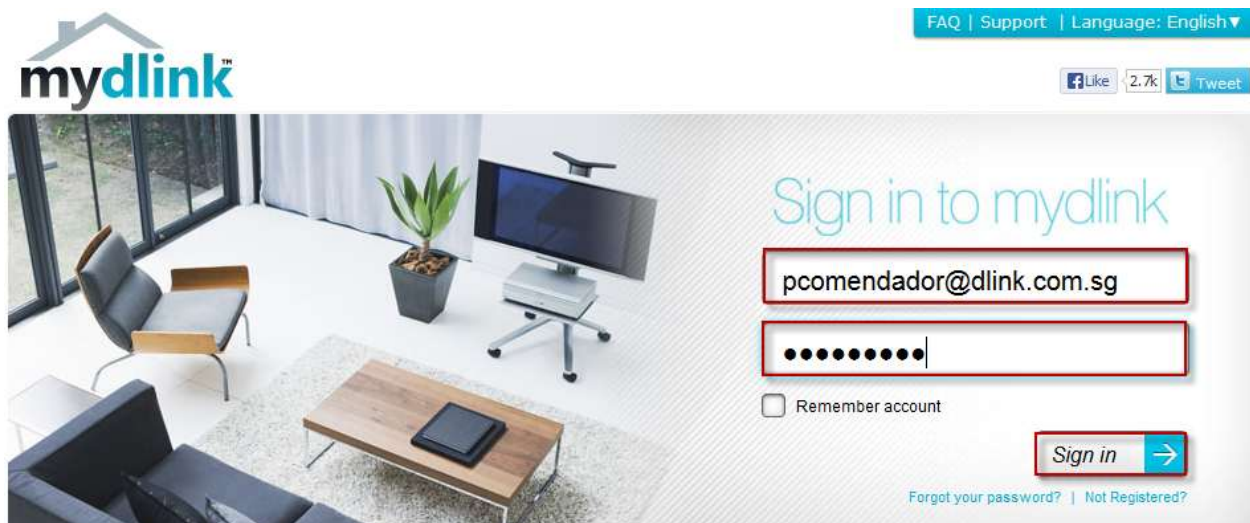
Later

Visit mydlink now

**Step 15:** You are now ready to access the camera using the mydlink account. Open now your web browser and type in on the address bar <http://sg.mydlink.com> and then press on the enter key on your keyboard.



**Step 16:** Enter the E-Mail Address and the Password used to register on mydlink and then click on the **Sign in** button.



**Step 17:** The image of the camera will now show up on your mydlink account.

The screenshot displays the mydlink user interface. At the top left is the mydlink logo. On the top right, there are links for 'FAQ | Support | Language: English' and a user greeting 'Welcome, Philip Comendador | Sign out'. Below the logo, there are two tabs: 'My Devices' and 'My Profile'. On the left side, a list of devices is shown, with the 'DCS-5020L' device (ID: 32663219) highlighted with a red border. The main area features a 'Live View' tab and a 'Settings' tab. The 'Live View' tab displays a camera feed of an interior room with a purple cabinet and a green wall. Below the feed is a control panel with icons for audio, settings, recording, brightness, zoom, and pan/tilt. On the right side, there is a vertical banner for 'D-Link Access Anywhere' featuring the D-Link logo and text: 'With iOS and Android mobile apps, you can check your devices on-the-go'. At the bottom of the banner is an image of a hand holding a smartphone displaying the mydlink app interface.